EXECUTIVE SUMMARY

Prepared for

K

Ву

COLEMAN RESEARCH, INC.

Research Triangle Park, North Carolina

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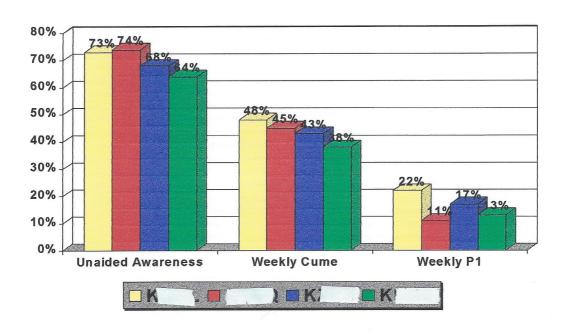
EXECUTIVE SUMMARY AND CONCLUSIONS

K 3 THE LEADING ROCK STATION IN

Among all 18- to 44-year-old men, K. . has a substantial lead in P1 listenership. K. is strongest among 18- to 24-year-olds, although it also does well among 25- to 34-year-olds. K. overwhelmingly wins partisanship among '90s Hard Rock fans. It also wins P1 listenership among '80s Hair Bands, Rock Alternative and Industrial fans, but by a lesser magnitude.

is a distant second in P1 listenership, but appears to be the station with the most momentum as it is gaining listeners from K1 and K also appears to be picking up some Mainstream Hard fans from K1 Both KL and K1 display negative momentum, as indicated in Prior P1 listening.

Listenership Behavior Among All Listeners





STERN IMPLICATIONS

Eighteen percent (18%) of KF Cume listeners tune in exclusively for Howard Stern. Thus, 18% of KF 3 Cume will leave when Stern is taken off the air. The largest percent of KI Cume (46%) say they listen for both Stern and music. This is reflected in the agree/disagree statements where 45% of the station's Cume strongly disagrees with the notion that they would listen to KI more if Stern was not on the station. These listeners should continue to cume K although they may provide it with significantly fewer quarter-hours.

KE 'S MUSIC MOST IMPROVED

stations measured, Kill is the station with the highest percentage of listeners who say its music has gotten better lately. Kill listeners give the highest gotten worse votes.

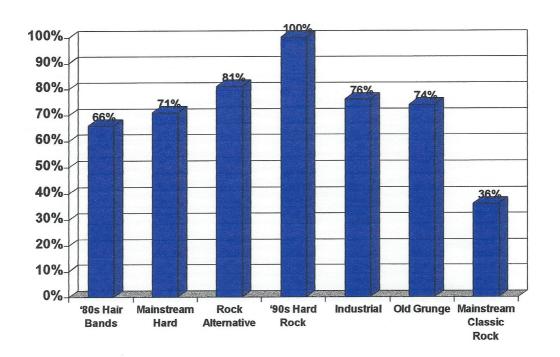
MUSIC SEGMENTATION SHOWS HOW TO DRIVE CUME AND PASSION

Mainstream Classic Rock, Mainstream Hard and Old Grunge have the highest Cume Potential and Preference. Rock Alternative has secondary Cume Potential and Preference. Nineties ('90s) Hard Rock has low Cume appeal <u>but</u> solid Preference—suggesting it drives loyalty.

it is the key sound in Kara's current success. Fortunately, '90s Hard Rock partisans have a great deal of appetite for Mainstream Hard, Grunge, '80s Hair Bands, Rock Alternative and Industrial. Combined, these sounds represent the preferences of 52% of the Rock audience.



Montage Compatibility '90s Hard Rock



These six sounds <u>can</u> be blended to make up KI is music recipe. However, Mainstream Hard and Grunge are the two with the most Cume Potential. Mainstream Hard has the widest appeal and is strong across 25- to 44-year-olds. The appeal of the remaining hard, more recent sounds is much lower and limited to 18- to 29-year-olds. Thus, Industrial and '80s Hair Bands are of lesser importance to Kt because they have less mass-appeal. Fans of these sounds will readily accept Mainstream Hard, Rock Alternative and Old Grunge, which have broader Cume draws.



A FRAGILE COALITION

Mainstream Hard and Grunge fans have little interest in '90s Hard, '80s Hair Bands and Industrial. The implication is that between 10 and 20 percent of the coalition KF has formed is vulnerable to a focused Mainstream Hard or Grunge-based station. KF sability to draw P1 listenership from such a diverse group of people is largely because the Alternative station and Mainstream AOR have done poor jobs of holding their natural constituencies.

The development of this coalition is evident in the audience's association to each of the sounds. Klassis image for '90 Hard Rock is the second strongest association in the market. Klassis wins the image for '80s Hair Bands, but not by as a great a magnitude. Klassis a slight advantage over Klassis and Klassis for Mainstream Hard, although it is essentially a three-way tie. Klassis leads Klassis for association to Industrial.

has failed to demonstratively own Old Grunge. While it has the highest association to Old Grunge, both Klass and Kalanda have peeled away enough image to block Klass from becoming a strong Alternative station. Rock Alternative is also a draw between Klass and Klass with Kalanda kills with kil

K! MUSIC IMAGES MOST IN SYNCH

The preferences and images of K: P1 listeners are the most in synch of any station in the market. On the other hand, K! P1 listeners prefer Pop Alternative but think of the station primarily for Old Grunge. So, the overall market, which has high preference for Old Grunge, does not think of K! while its P1 listeners, who are less into Old Grunge, do associate the sound with K! The preference and



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images among K P1 listeners are primarily for Mainstream Classic Rock. However, the station's core has more interest in Mainstream Hard and more image for Soft Classic Rock. K has low and unfocused music images even among its core.

Rock Alternative from Ki and Ki as well Mainstream Hard partisans from Ki and Ki and Ki

OTHER OPPORTUNITIES

Compatibility analysis suggests that Mainstream Classic can be combined with either Mainstream Hard or Soft Classic Rock. However, Soft Classic and Mainstream Hard are at best marginally compatible. The implication is that there is room for a softer Classic Hits approach in addition to a more traditional Classic Rock station.

Even among men there is significant preference for Pop Alternative. A focused Pop Alternative station could inflict further damage to K

'S IMAGE PYRAMID UNDERDEVELOPED

largest image for a funny and entertaining morning show. Further, it is K second largest image among its core, once again suggesting that dropping Stern will significantly disrupt K s audience. Thus, K I mage Pyramid is constructed primarily on Rock music—and Hard Rock in particular—and the morning show. K stertiary image is as the concert station. Developing other parts of



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the station's Image Pyramid is of paramount concern, especially in light of losing Stern.

AGREE/DISAGREE STATEMENTS SHOW HIGH DEGREE OF PASSION

Several agree/disagree statements illicit passion. Forty-five percent (45%) strongly disagree that they would listen to K more if the station did not carry the Howard Stern show. This is among the highest strongly agree or disagree we have seen in some time.

's Cume is strong in its opinion that the station's music is neither too hard or too soft. They also clearly listen to Ki primarily for Hard Rock and not either older Rock music or Alternative music. The Cume agrees but is not passionate that Pure Rock is a good description of the station's music.

With these findings in mind Coleman Research offers the following recommendations to K in "The Plan."



"The Plan"

- 1. Ki should be prepared for significant losses if the Howard Stern show is terminated. Approximately one-fifth of the station's Cume will leave. Among the remaining listeners, nearly half are likely to give the station fewer quarter-hours.
- 2. Kill should prepare to market and use tactical promotions simultaneously with the discontinuation of the Stern show.
- 3. K! should consider hiring for mornings. In all likelihood, whoever replaces Stern becomes a "sacrificial lamb." However, with a more music approach, may offer K! the most credibility and to some degree block the growth of lamb on K!
- 4. Ki should make Mainstream Hard and Grunge more prominent in its music recipe at the expense of Hard Rock and '80s Hair Bands. These sounds will provide Ki with the largest possible Cume.
- 5. Kind should set a goal of improving its association to Mainstream Hard and Grunge by at least 10 points each.
- 6. If either K or K improve and respectively focus on Mainstream Hard and Grunge, K should be prepared to remain focused on '90s Hard, Rock Alternative, Industrial and '80s Hair Bands. If both stations focus, K could experience a P1 drop of 10% to 20%.



- 7. K should strategically build other non-music or morning show aspects to its Image Pyramid. If K can successfully lock up other desirable images (such as music quantity, community involvement or concert association) it will be stronger in the event K or K improves.
- Alternative. Although this project was not designed to study the AC audience, we do find a large Pop Alternative constituency. A true Pop Alternative station would further pin K down. Clearly though, Klannot make Pop Alternative part of its sound.

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